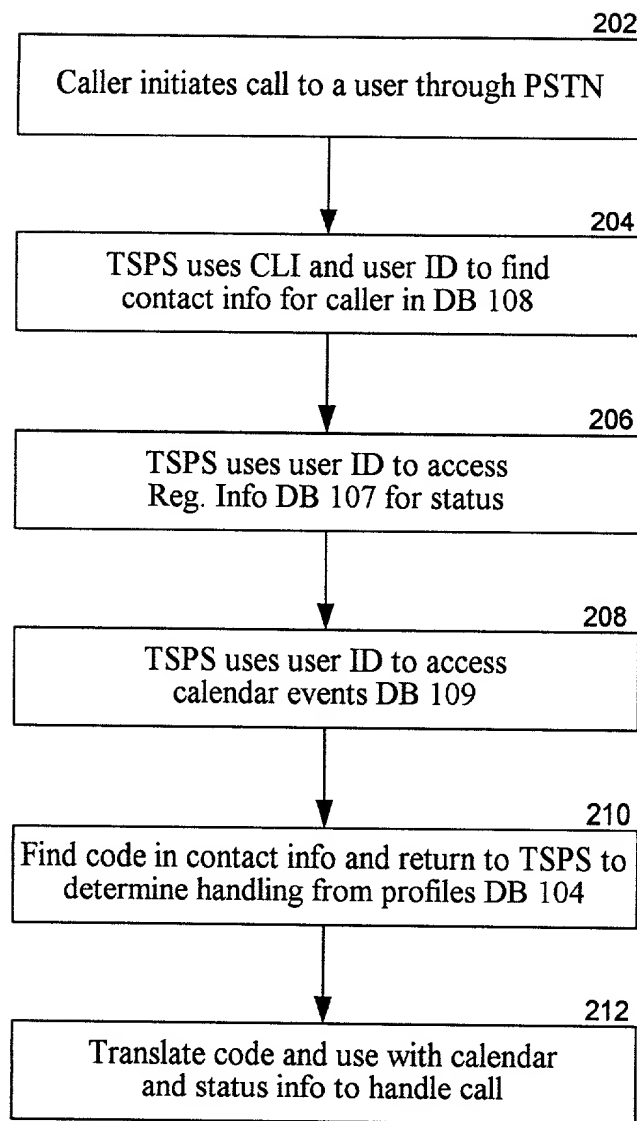


**Fig. 1**



**Fig. 2**





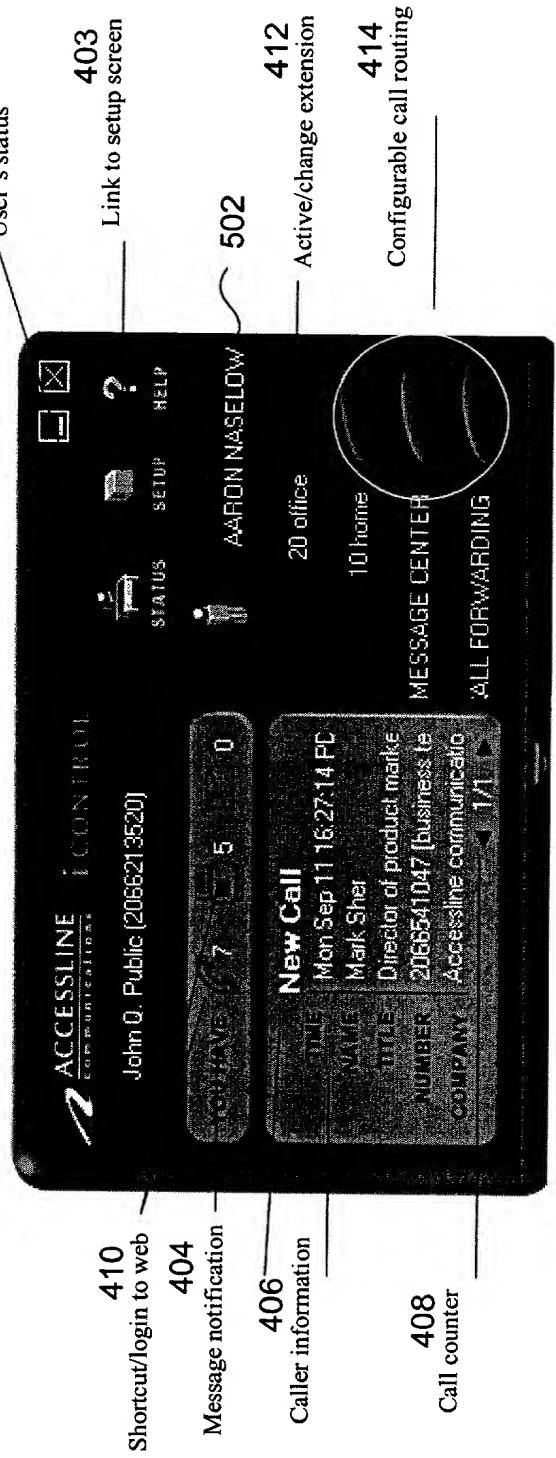


Fig. 5

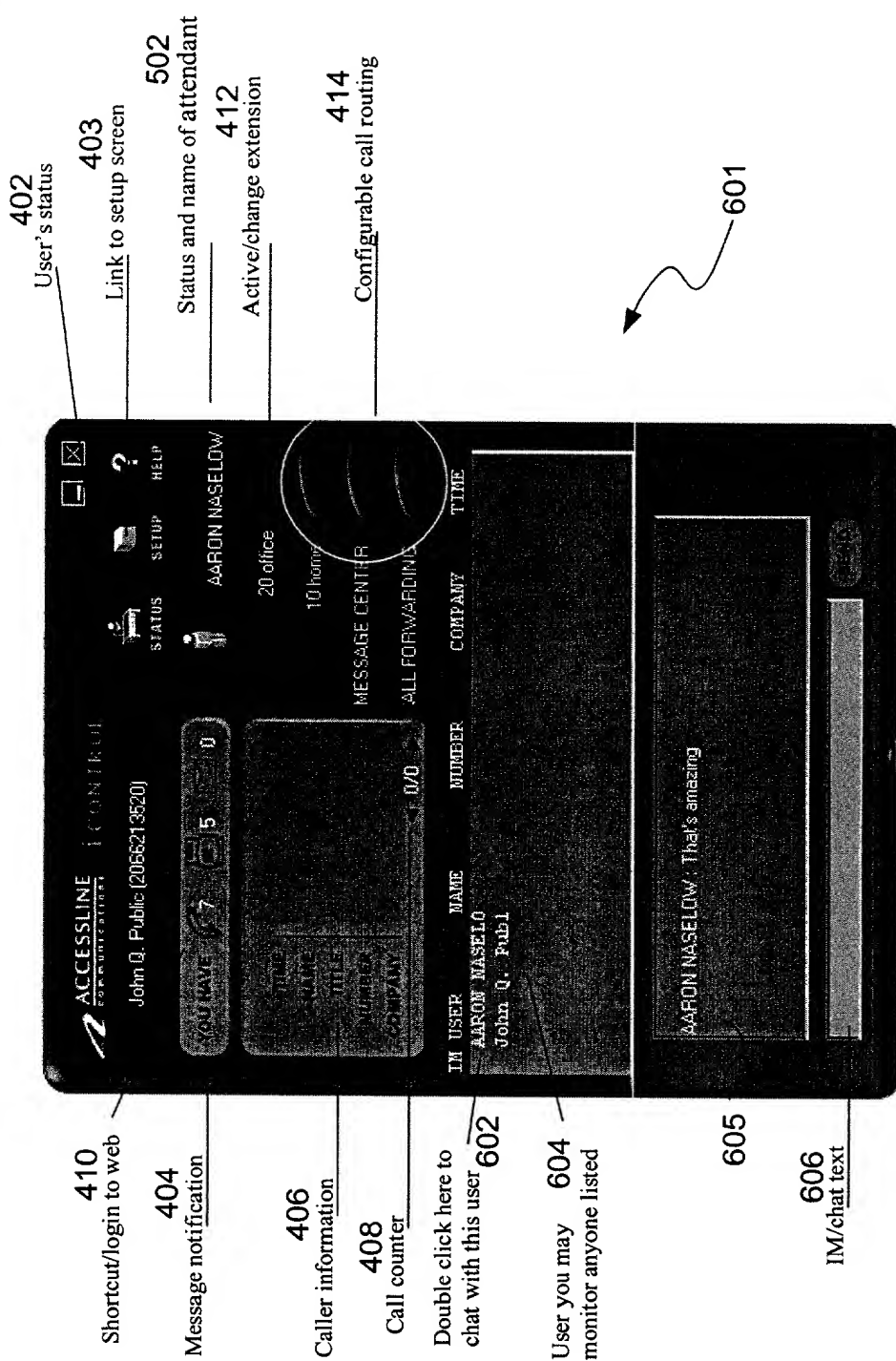
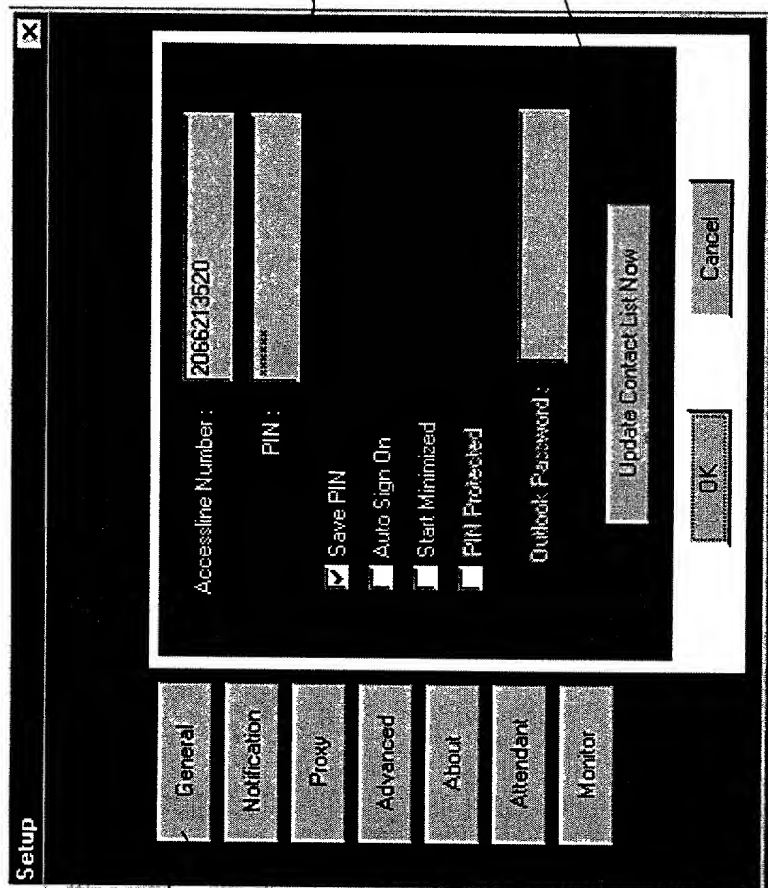


Fig. 6





802

804

806  
Synchronizes with your  
Outlook contact list

Fig. 8



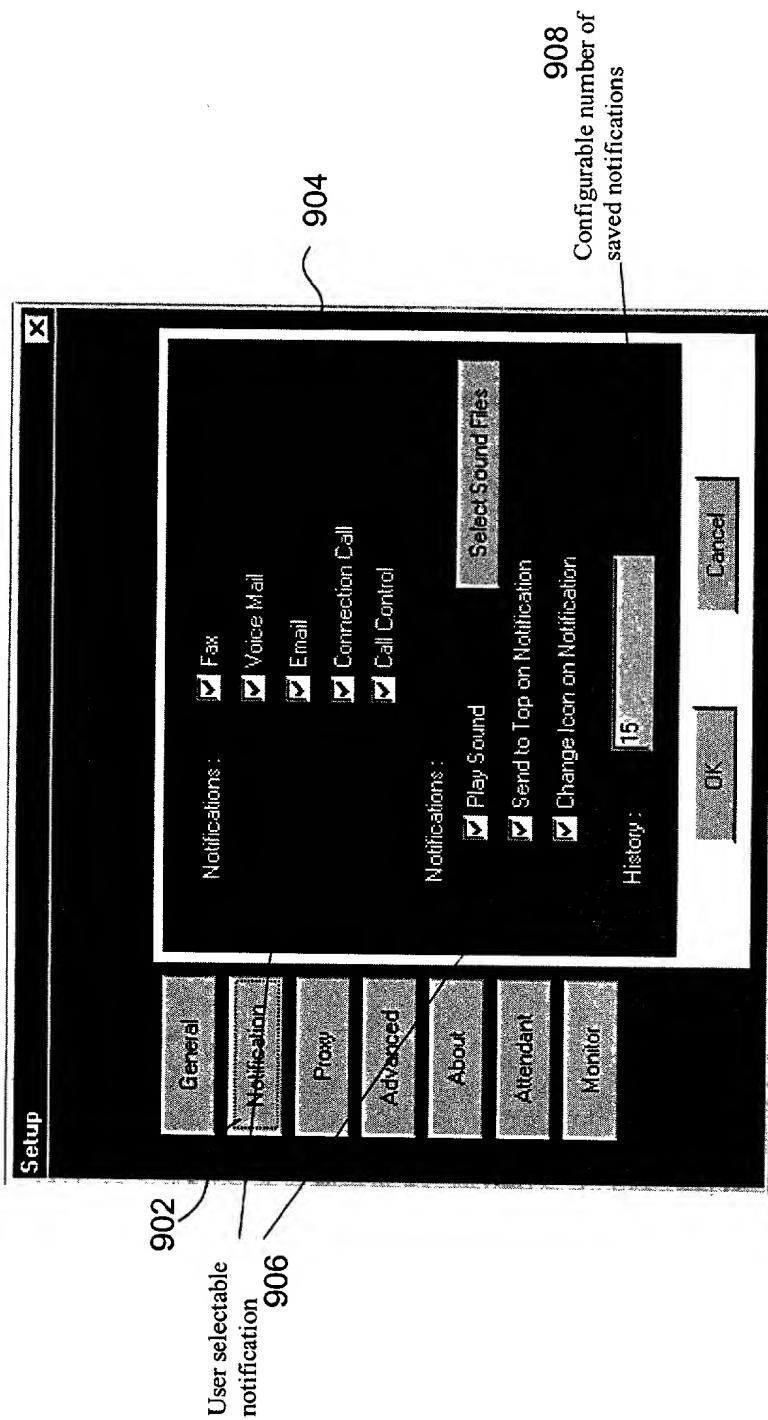
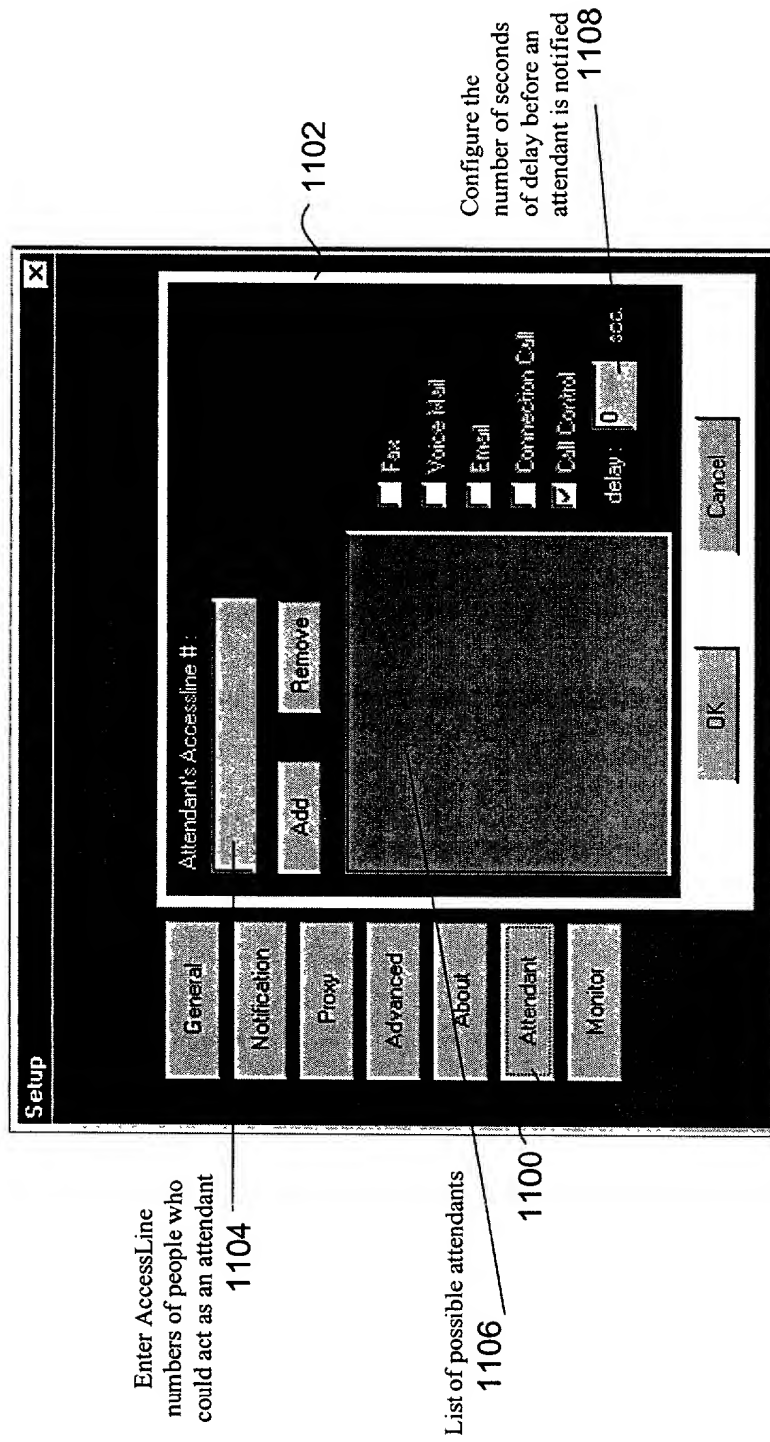
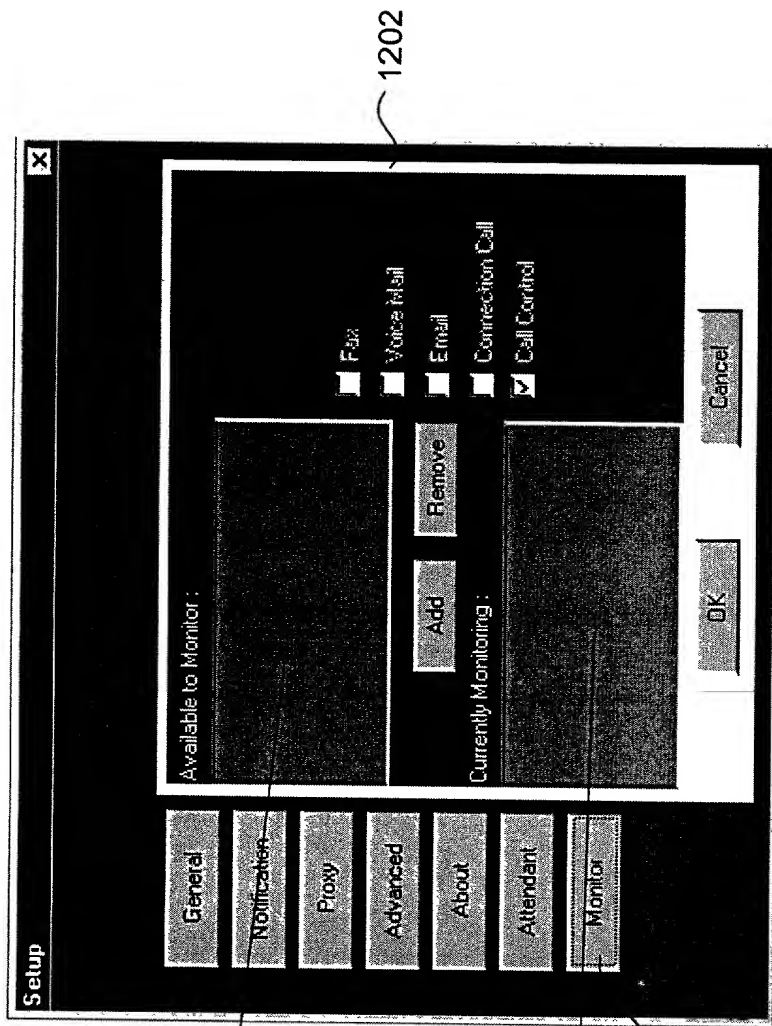


Fig. 9





**Fig. 11**



The names of people  
who have identified  
you as an attendant

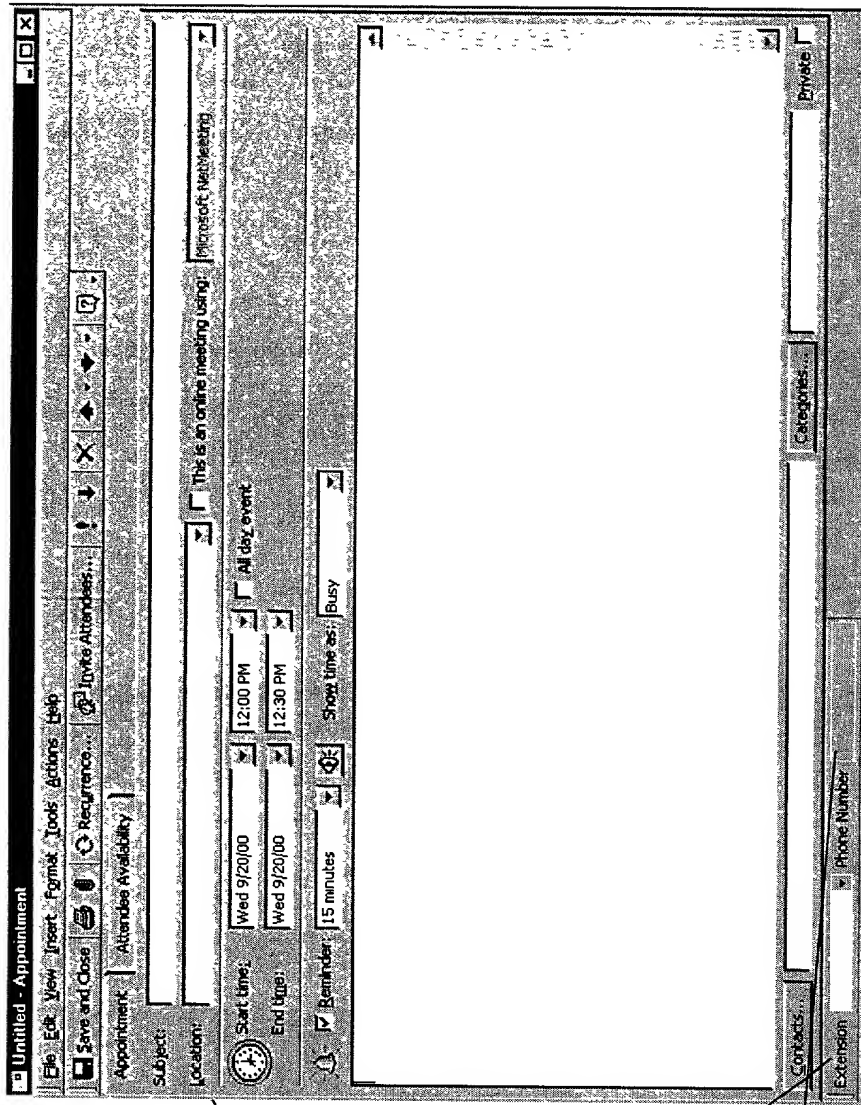
1204

People you are  
currently  
monitoring

1206

1200

*Fig. 12*



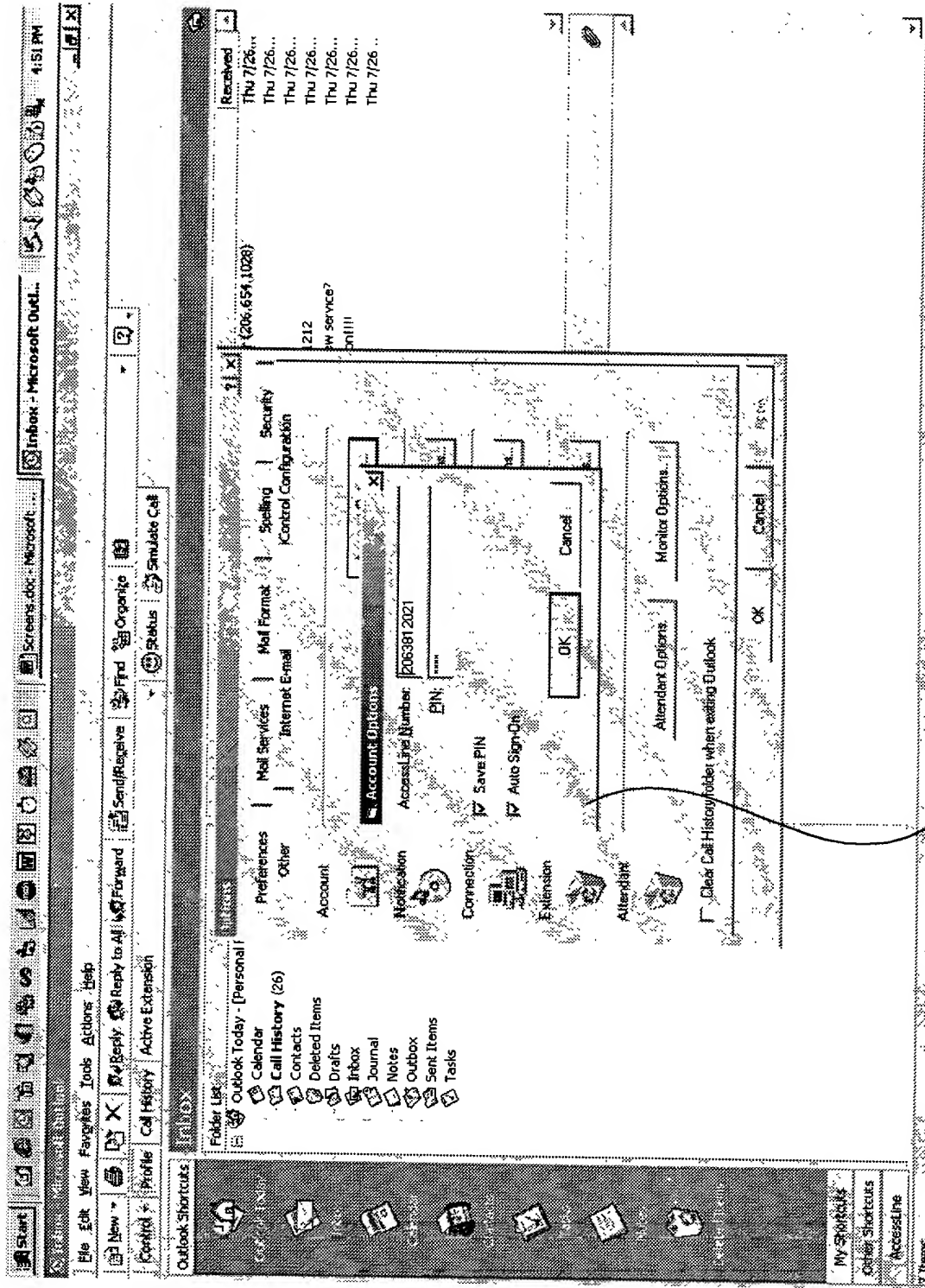
1300

The extension to  
be active during  
the event  
1302

Enter phone  
number for  
"open"  
extensions  
1304

Fig. 13





1502 Fig. 15

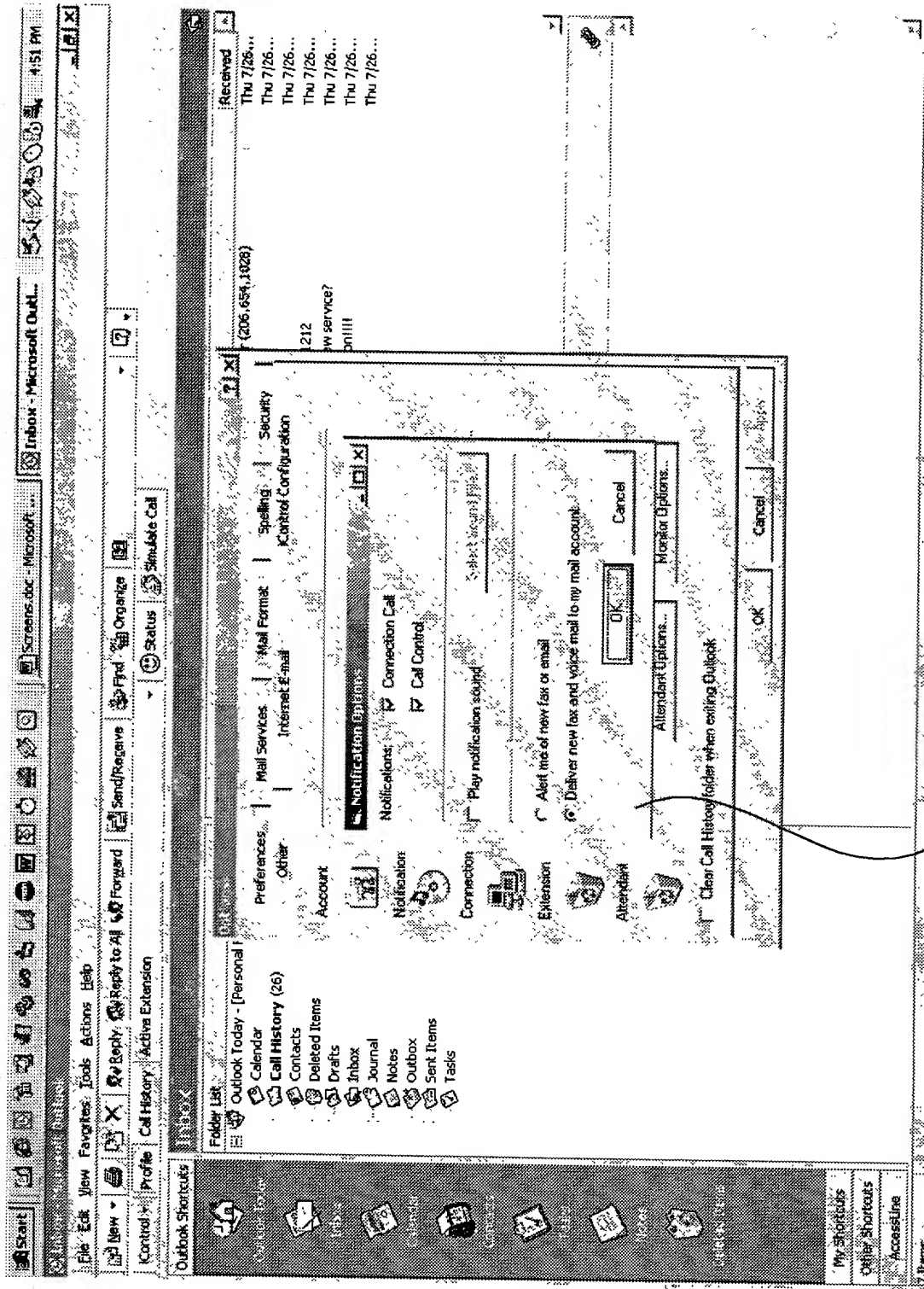


Fig. 16

1602





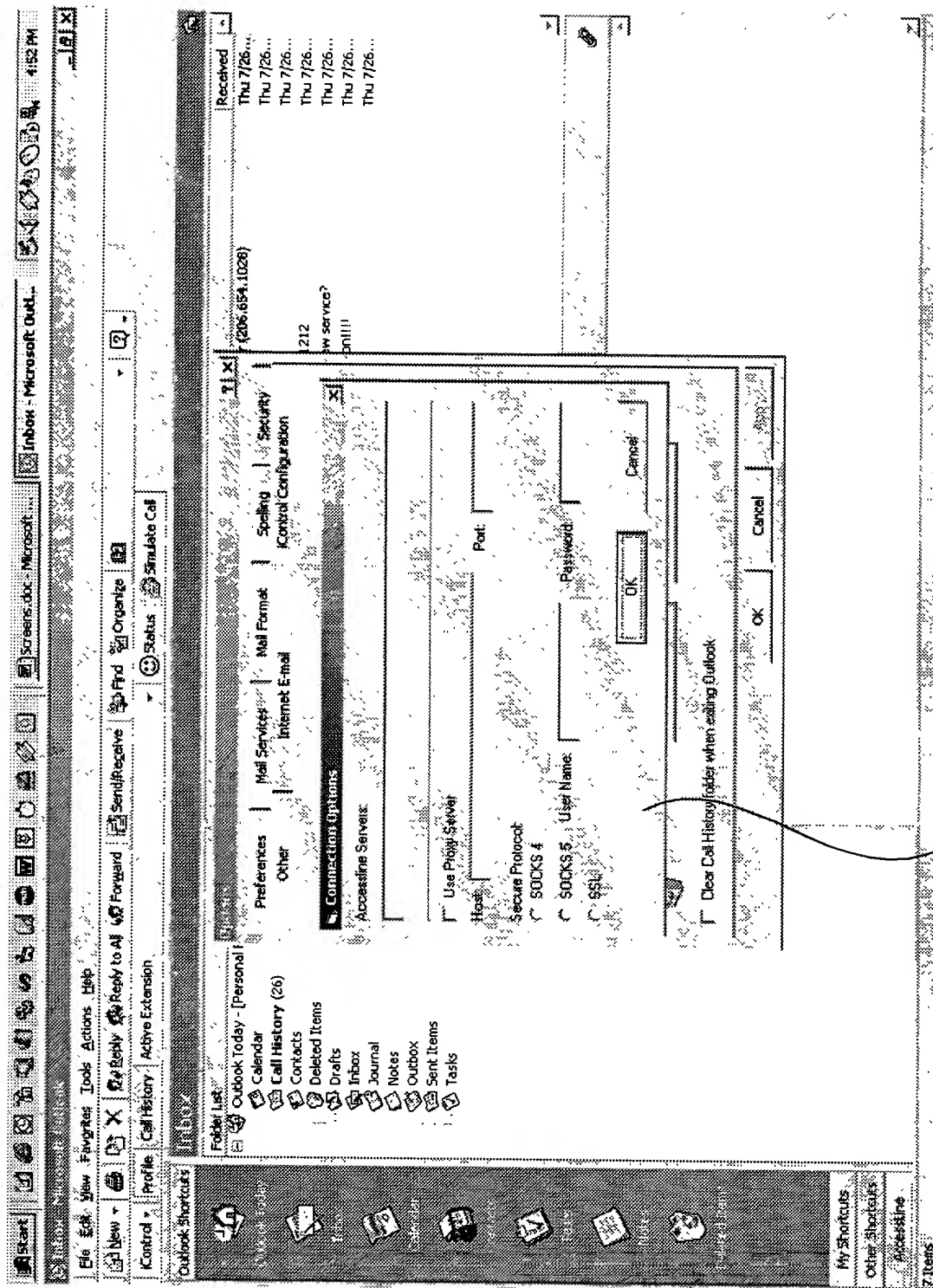


Fig. 18

1802

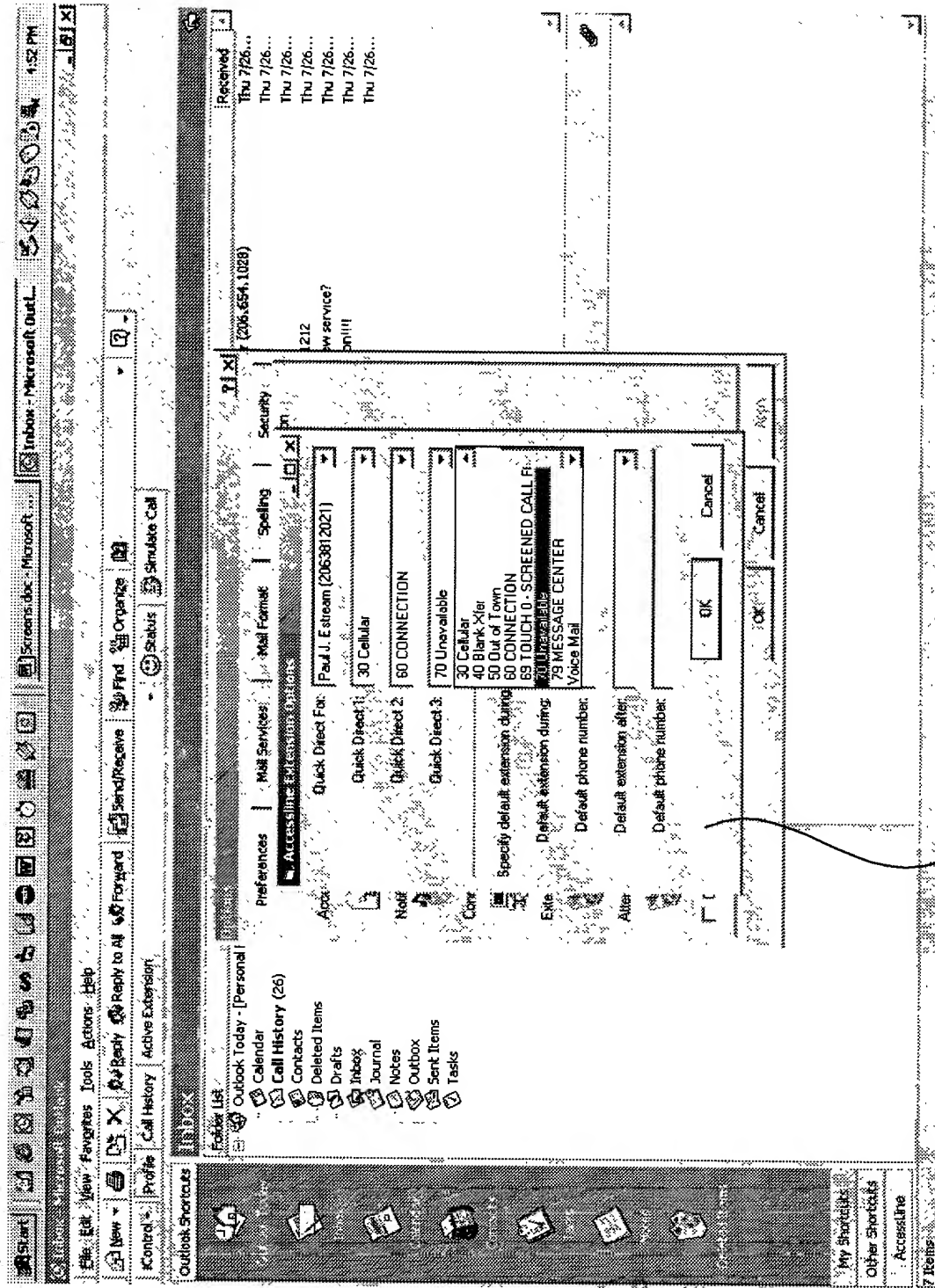


Fig. 19

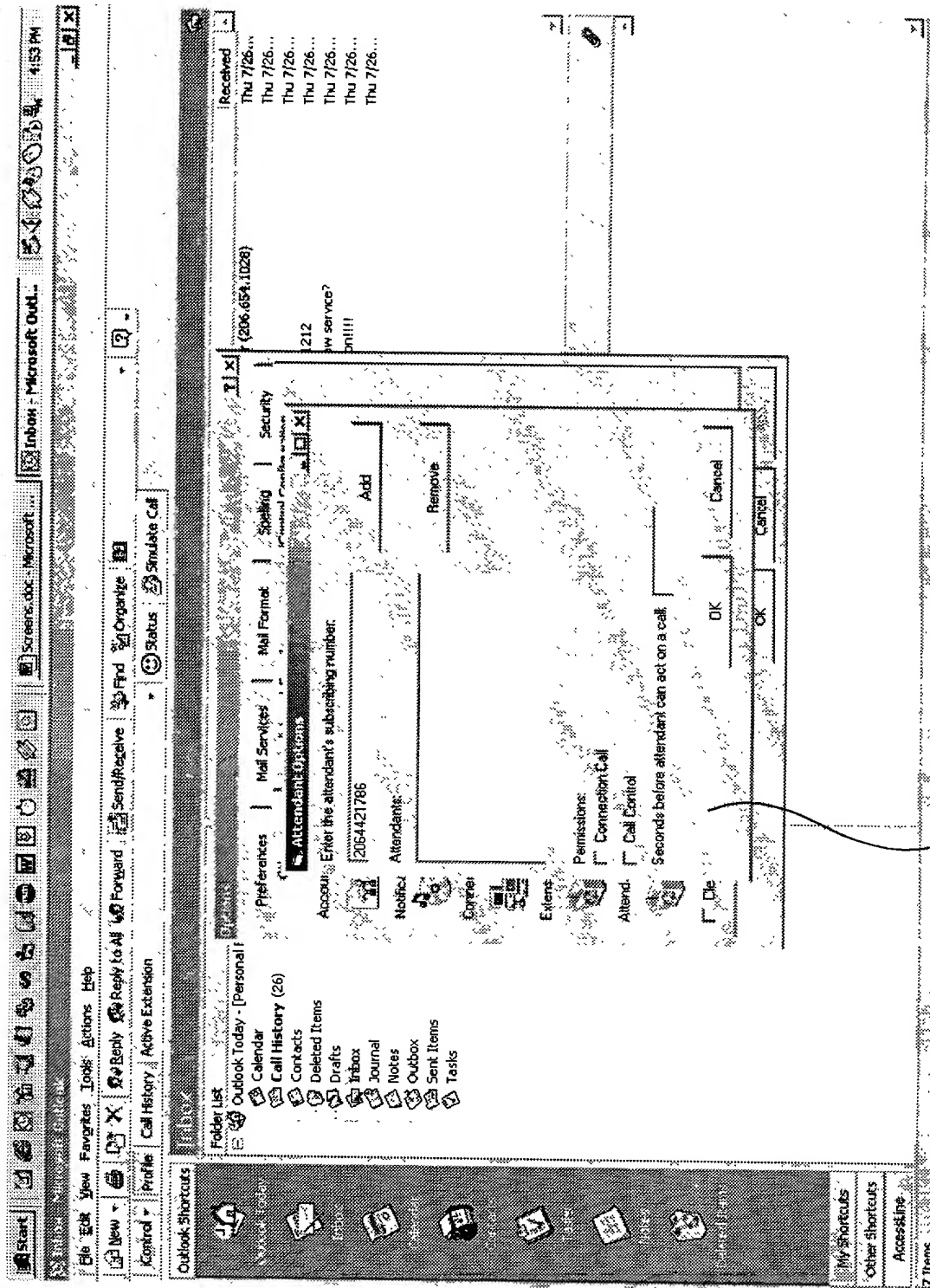
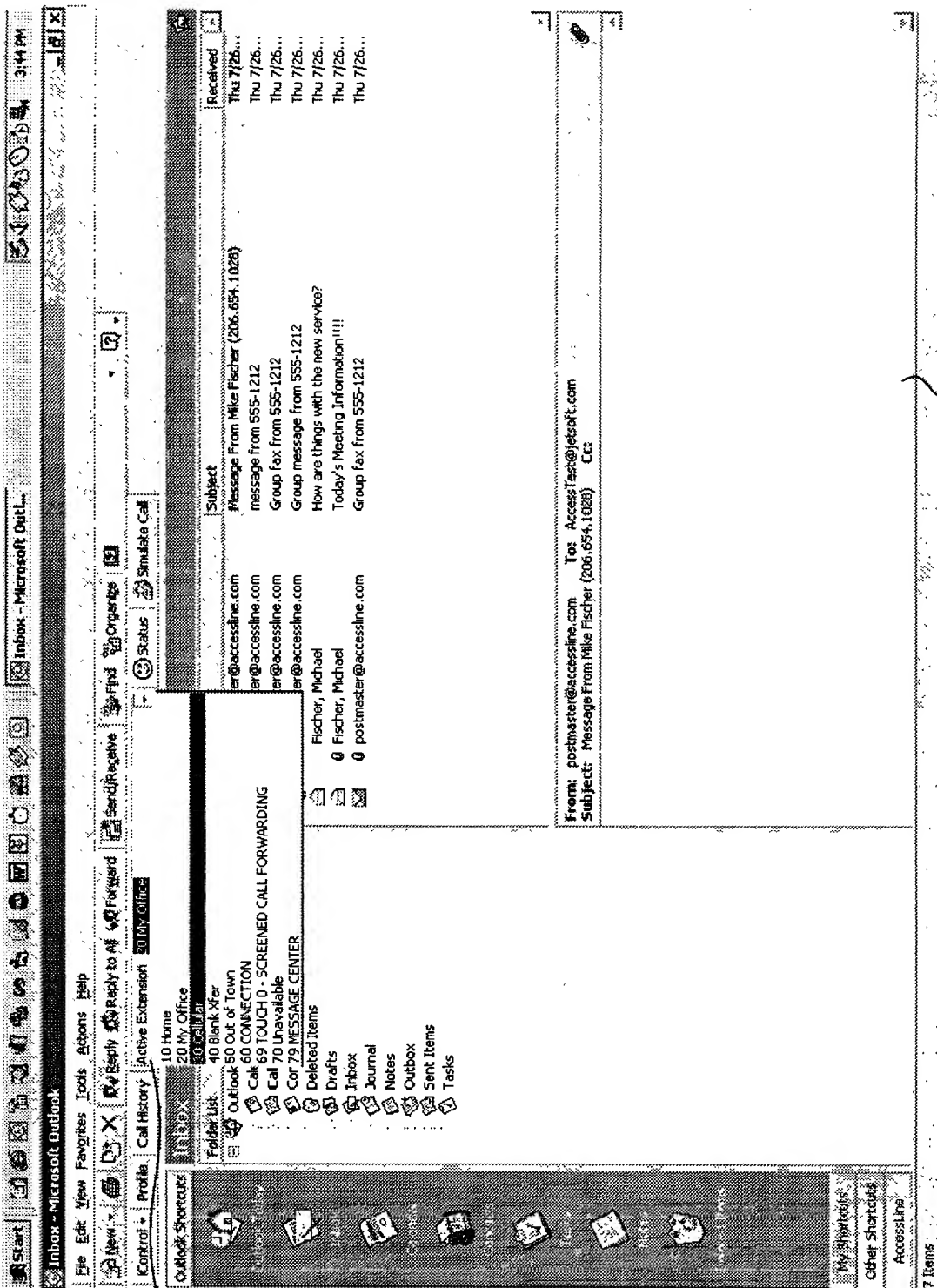


Fig. 20

2002



2102

Fig. 21

2100

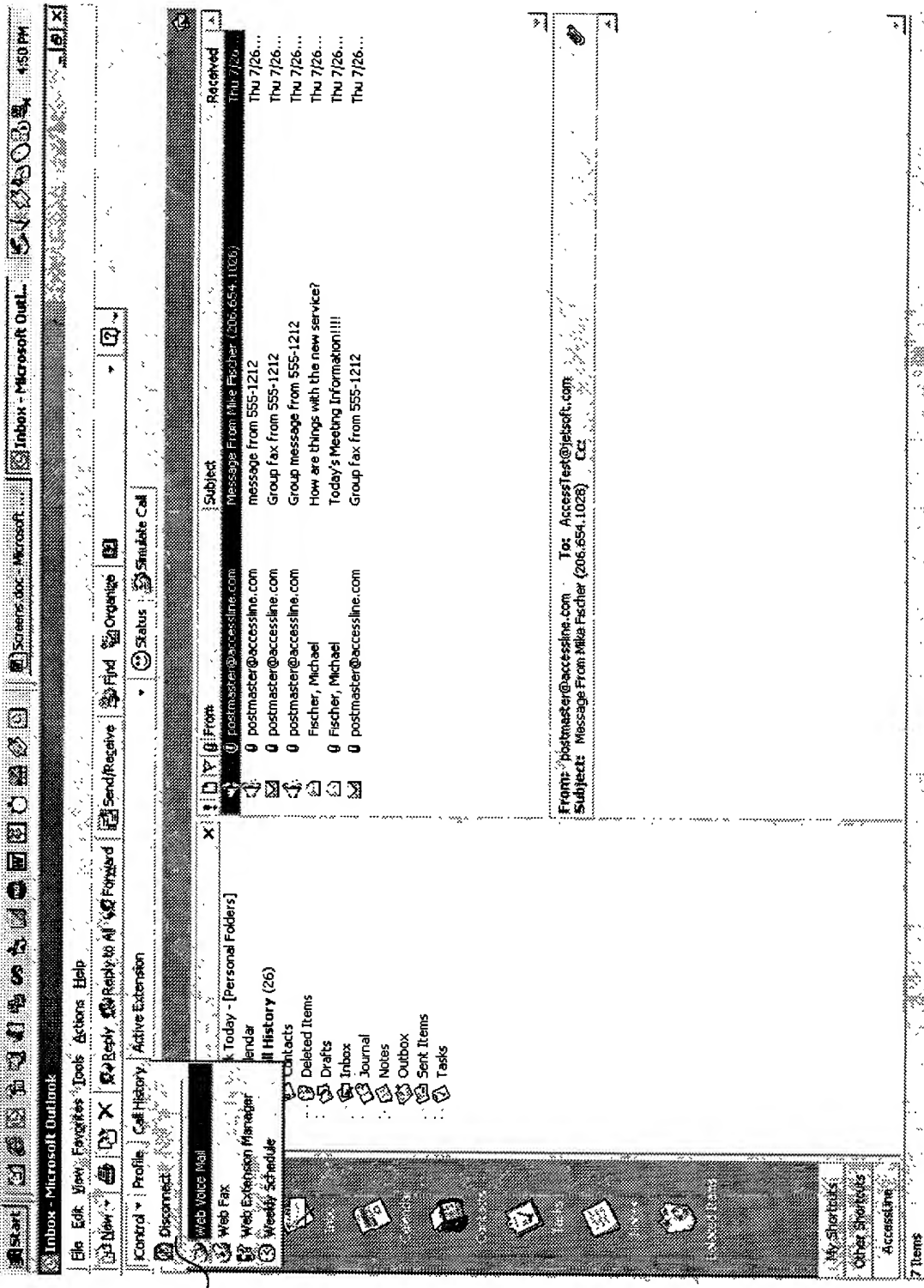
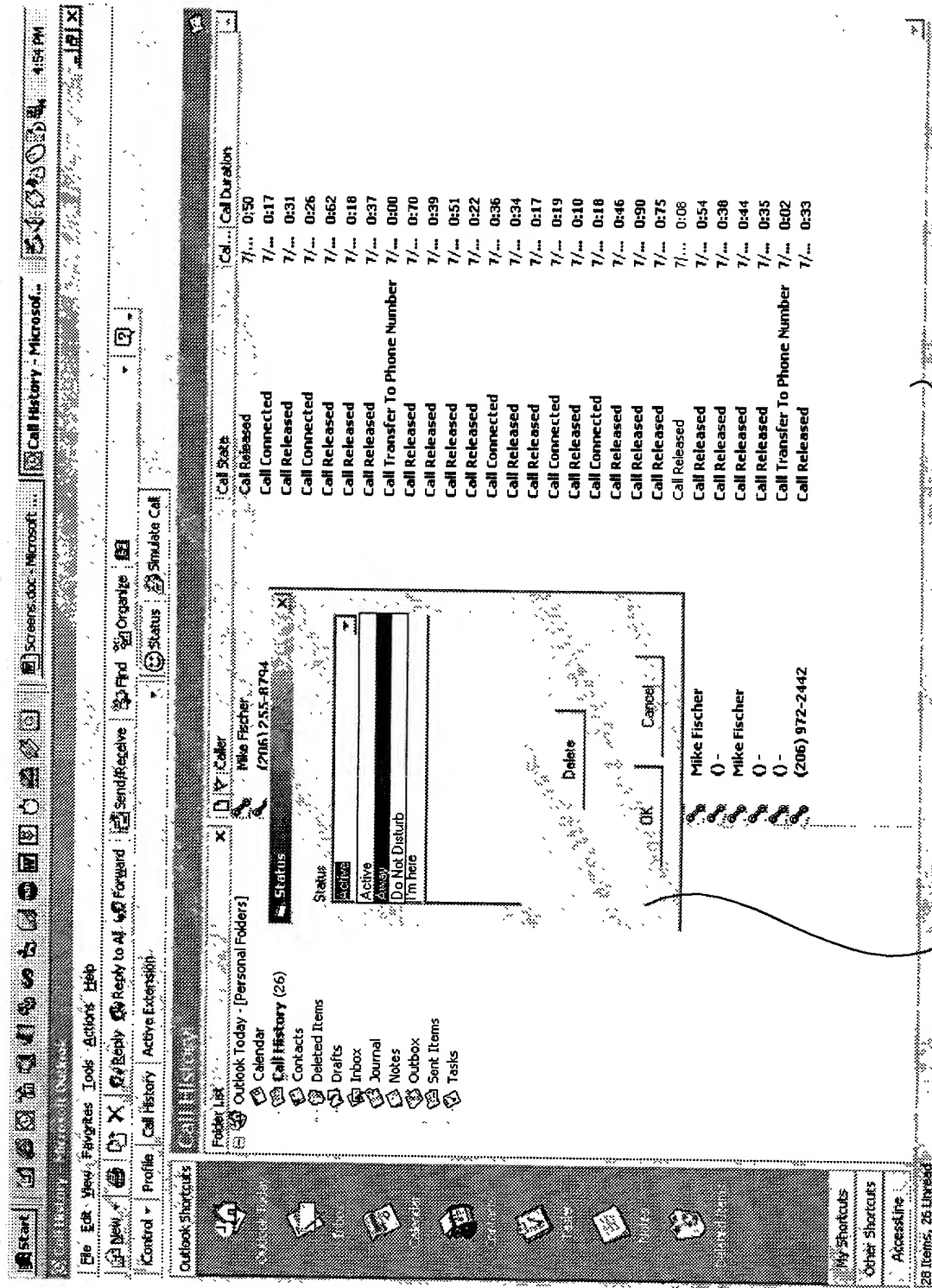


Fig. 22







2400

Fig. 24

2402





Start Outlook Call History - Microsoft... 4:56 PM

File Edit View Favorites Tools Actions Help

New Send/Receive Find Organize Status Simulate Call

Control Profile Call History Active Extension

Outlook Shortcuts

Folder List Outlook Today - [Personal Folders]

- Calendar
- Call History (20)
- Con
- Dial
- Inbox
- Journal
- Notes
- Out
- Send
- Task

Call Transfer To Phone Number (20) 7/20/2001

Quick Direct

Name: Paul Chen

Title: Developer

Number: 4259227281

Company: Jetstream Software

Open Contact

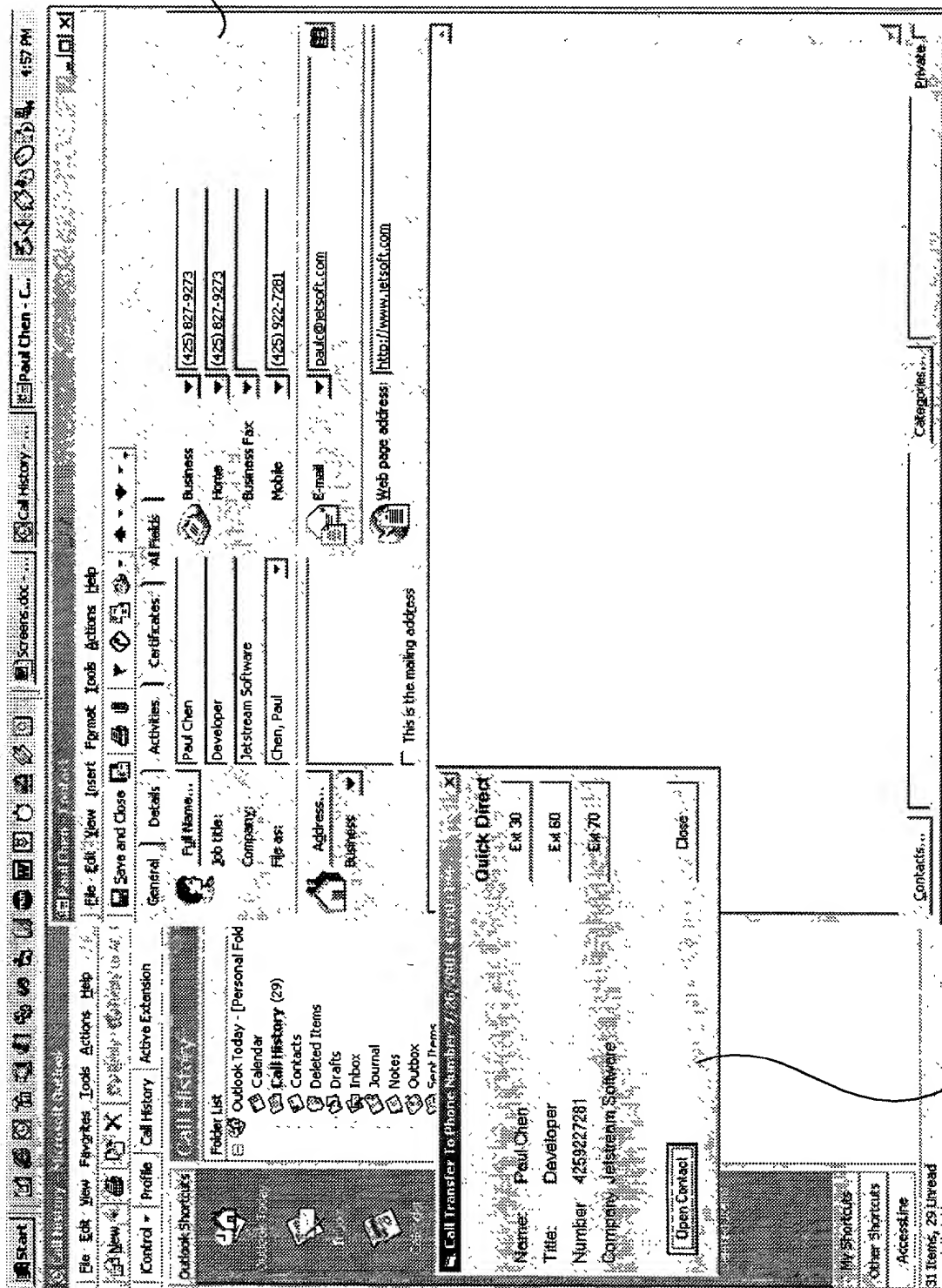
Call Log

Call State	Call To Phone Number	Call Duration
Call Transfer To Phone Number	7/20	0:12
Call Released	7/20	0:20
Call Released	7/20	0:50
Call Connected	7/20	0:17
Call Released	7/20	0:31
Call Connected	7/20	0:26
Call Released	7/20	0:52
Call Released	7/20	0:18
Call Released	7/20	0:37
Call Transfer To Phone Number	7/20	0:00
Call Released	7/20	0:70
Call Released	7/20	0:39
Call Released	7/20	0:51
Call Released	7/20	0:22
Call Connected	7/20	0:36
Call Released	7/20	0:34
Call Released	7/20	0:17
Call Connected	7/20	0:19
Call Released	7/20	0:10
Call Connected	7/20	0:18
Call Released	7/20	0:46
Call Released	7/20	0:50
Call Released	7/20	0:75
Call Released	7/20	0:08
Call Released	7/20	0:54
Call Released	7/20	0:38
Call Released	7/20	0:44
Call Released	7/20	0:35
Call Transfer To Phone Number	7/20	0:02
Call Released	7/20	0:33

2502

2500

Fig. 26



2502

Fig. 27